

Background

As a follow-up project the eCitizen II is designed to support European cities and regions in their joint efforts to accelerate eGovernment through exploiting established networks, gained experiences and good practices to improve interaction between citizens and public authorities, better involving citizens in local decision-making and contributing to change in operational culture and attitudes within public administrations.

Focus

The project activities bring added-value to interregional eGovernment cooperation focusing on sharing the accumulated knowledge, experiences, best practices, and transferring them between the more advanced and less experienced cities and regions throughout Europe. This cooperation aims at stimulating new approaches and understanding in city and regional administrations of engaging with citizens and developing citizen-centred eServices. The project activities are designed to enhance direct collaboration, peer learning, sharing and transferring of developed eGovernment and eParticipation tools as well as identifying future trends between project partners.



Partnership

The project partners represent both advanced and less experienced local and regional public administrations committed to strengthening eGovernment and eParticipation development through interregional cooperation as means to modernize their administrations. The Baltic Institute of Finland acts as a Lead Partner responsible for the project management and information distribution. The project partnership consists of eleven public administrations, cities and regions in eleven countries including Tampere from Finland, Sheffield from UK, Odense from Denmark, Tartu from Estonia, Flevoland from the Netherlands, South West Regional Authority from Ireland, Bologna from Italy, Patras from Greece, Miskolc from Hungary, Vysocina from Czech Republic, EUDEL from Spain.

Outputs and results

Through interregional cooperation, effective sharing, peer learning and exchange of the accumulated experiences, knowledge and good practices on eGovernment and eParticipation, the project is aiming at contributing to the awareness and capacities of the local and regional administrations throughout Europe and thus reducing disparities between them. Capacities and knowledge of decision- and policy-makers, officials, experts, information officers and other relevant actors in local and regional administrations will be strengthened to ensure support to further acceleration of eGovernment. A Pan-European Best Practice Manual on eParticipation with recommendations for local and regional administrations will be developed to ensure dissemination and sustainability of the project results Europe wide.

